

TCPOS The Key for all Cases



New "Key and Cash" system installed in Frenken Carehome

Electronic keys are used in the Frenken Carehome in Liestal for more than just opening doors.

They also permit access to the cafeteria and are used there to charge the resident's purchases to the resident's account.

This one key replaces the several that were previously used by the residents; they are programmed to the resident's varying access permissions.

In the Cafeteria the residents, having used their key to enter then use it to record their various purchases; there is no longer the need for them to use cash, nor the Carehome to handle it; the purchases are charged directly to the individual resident's account.

The Carehome employees also now use just one key for access to all of the areas and rooms that they have permission to enter and they use the same key for the items they consume. In this case, TCPOS uses pre-payment accounts, whereby the individual employees account is "loaded" with a monetary deposit and subsequent purchases are deducted from it.

TCPOS interfaces directly to the Domis Consulting Software for the purpose of centralising the accounting.

This is seen as an innovative process that has a substantial effect on reducing costs of administration and other similar institutions are looking closely at it.

Previously, the Cafeteria would have had to handle cash or to maintain individual accounts for the residents and staff.

It has also substantially reduced the workload in the cafeteria and the associated staff requirement due to the touchscreen terminal provided whereby the customer simply attaches his key and the operator simply touches the appropriate button on the screen.

The new system has greatly simplified and speeded up the procedure and at the same time has eliminated entirely the previously necessary paperwork associated with the accounts. Overall the system is seen as a cost reducer at the same time as offering to resident's and employees alike an extremely convenient application.

The simplicity of the system means that the customers do not need to be PC literate in any way to use the system to it's full advantage.

There is, equally, no need for the administrative staff to be technically minded as all of the transactions are transferred from TCPOS to the Domis accounting package automatically in the background.

The Interface between TCPOS and Domis is two way. When a resident is registered on the Domis system, data is transferred to the TCPOS database that allows the resident's account to be created. In turn, the resident's total consumption of food and drink is passed from TCPOS to Domis on a monthly basis for billing purposes.