



# TCPOS

## Club Level 2 chooses TCPOS from Mirific Services Ltd



Salisbury's latest nightclub, Club Level 2, chooses TCPOS from Mirific Services Ltd.

Having recently undergone a major refurbishment Club Level 2 needed an EPOS system that was robust, reliable and provided management with powerful accurate reports.

Mirific Services were chosen to install TCPOS on the strength of its reliability, flexibility and ease of use. The superior control that the system offered was paramount in their decision. Due to the high volume of trade Club Level 2 wanted a point of sale solution sophisticated enough to provide the staff and management with peace of mind whilst providing the management with control for the club's high level activity, including cash reconciliation, promotions, stock control and management reporting.

Liaising closely with the club's management and building contractors throughout the project Mirific Services were able to ensure the system was installed on time.

TCPOS is used throughout the venue's bars running on Aures's POSligne POSTouch 1500 integrated touch screen terminals.

TCPOS now provides the management with full and accurate sales information, allowing the monitoring of promotions and the club's performance. It has also assisted in illuminating many of the operator errors previously experienced. Security has also been improved, each member of staff is now provided with their own swipe card which provides the management with a complete audit trail of exactly who did what and when.

Commenting on the system, Hannah Latham, Manager said "Mirific Services installed and configured a system that is easy to use, reliable and provides all the functionality and information to give us the control required to ensure the club is run as efficiently and profitable as possible. Screen layouts and menus are intuitive, quick and easy for our staff to use and follow which at peak trading periods is vitally important and helps us in reducing errors. The service provided by Mirific Services has been outstanding from the initial meeting to discuss the requirements, configuration and installation to go-live."



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